



2 YEAR PRÉFÉRENCE Service Plan

2 years total coverage including manufacturers warranty



2 Year Préférence Service Plan
covers all brands



No deductible



Unlimited service calls
(value up to original purchase price)



In-home service
for major appliances



Renewable option
before the expiration of
the Service Plan period



1x Remote Control
Replacement
(first year only)



1-800 toll free number



100% parts
(mechanical)



100% labour



Transferable



No Lemon Clause
(after 3 failures for same component
during term of plan)



Over the counter
replacement
(items under \$200)

\$

Customer Signature

The Not So Fine Print

- Repairs or replacements due to misuse, mishandling or abuse are excluded and not eligible for service.
- Electronics used for non-residential use are not eligible for service.
- Electronics covered under either service plan must be mechanically inoperable to be repaired or replaced. This does not include scratches, dents, chipping, cigarette burns, discolouring / yellowing / fading, deterioration of appearance, general soiling, stains, rusting and loss or damage resulting from external causes.
- Repair, replacement or cleaning of light bulbs, fuses, filters, shelves, drawers, cables or any add-on devices or peripherals are not eligible for service except the remote as covered in the Preference 2 and 4 year options.
- Once the original electronic covered by this service plan has been replaced or incurred repair up to a value of the original purchase price, the service plan will be deemed as having fulfilled its obligations.
- In the event a service call is placed and the technician finds that the electronic or its parts have no problems the plan owner will be responsible for paying the cost of the service call.
- Maximum liability of either service plan is the original purchase price less applicable taxes of the inoperable item only as it appears on the invoice.
- Service is provided for the inoperable item only, and does not cover servicing or repair or replacement of any "pairs" or "sets" of electronics purchased at the same time as the damaged item.

1-800-661-7313

service@phoenixamd.com

ELECTRONIC MEDIA



EXCELSIOR™
Guardian Angel
SERVICE PLAN

Our commitment to service...

...is to provide you
with the information you
need to make informed
decisions and the choices
to select what best
suits your needs.

WATCH ME!

SCAN
HERE
for
more!



For QR code readers:
www.phoenixamd.com/qReaderd-eng.html

ELE-BRO-E



4 Year Préférence Service Plan
covers all brands



1-800 toll free number



No deductible



100% parts
(mechanical)



Over the counter
replacement
(items under \$200)



100% labour



Unlimited service calls
(value up to original purchase price)



In-home service
for major electronics



Transferable



Renewable option
before the expiration of
the Service Plan period



No Lemon Clause
(after 3 failures
for same component
during term of plan)

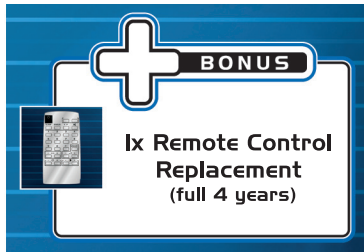
24-7 APP Service
"Service by Excelsior"



Typical electronics covered:

- Flat Screen, LCD, DLP & Plasma Television
- Receiver & HD Receiver
- Blu-Ray Player
- Camera
- DVD Player
- Car Radio
- Home Theater
- GPS
- Standard, HD & LCD Projector
- Satellite Phone
- Cell Phone

Not limited to the following:



**1x Remote Control
Replacement**
(full 4 years)

\$

